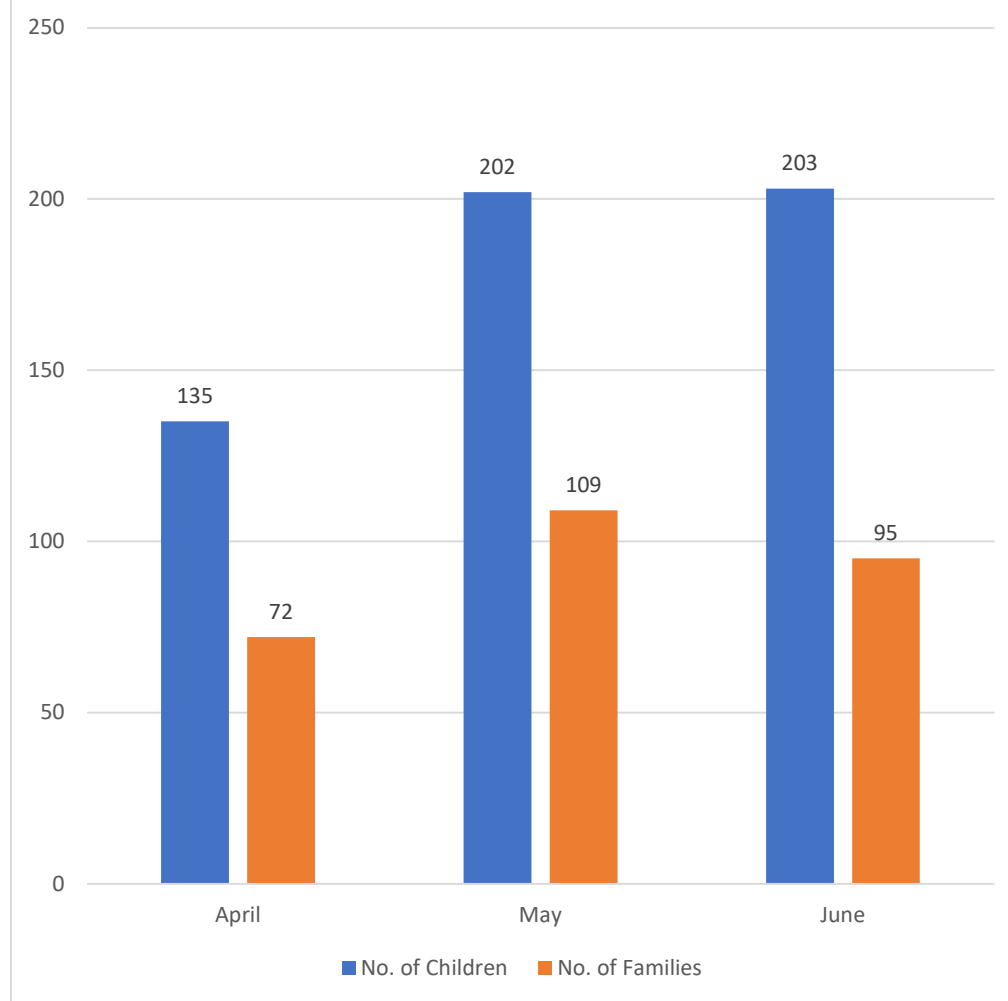


Q1 April to June 2023

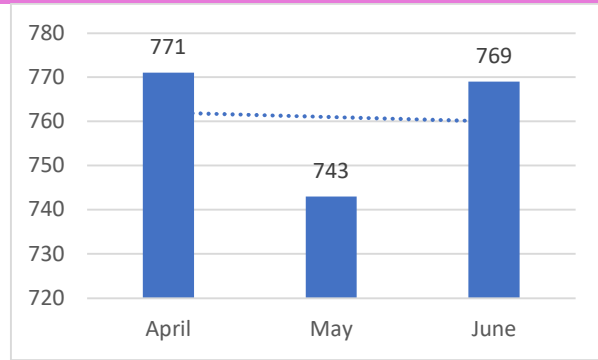
Children & Young People - Improving outcomes for children and their families

Early Help (EH) cases held & EH case closed with positive outcomes achieved



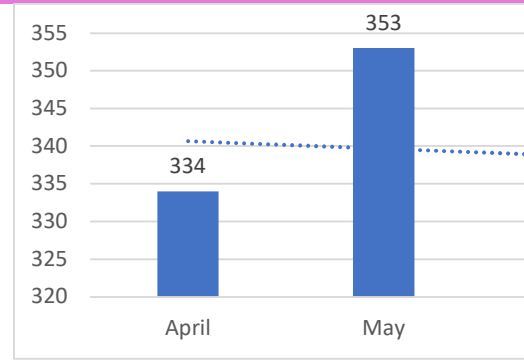
Early Help is a partnership approach to supporting children and families as soon as the need for help is identified. Based upon information gained through an assessment process, the right professionals work with the children and families to improve outcomes. Plans are put in place and reviewed regularly to ensure progress is measured and improvements stay on track. Families also benefit from signposting, advice and guidance through various community and voluntary services that provide a comprehensive offer. The number of referrals and caseloads fluctuate, and new children and families are received daily. Support plans are kept open until the identified needs are met and as such the service will always show as having open cases.

Number of Children on a Children In Need Plan



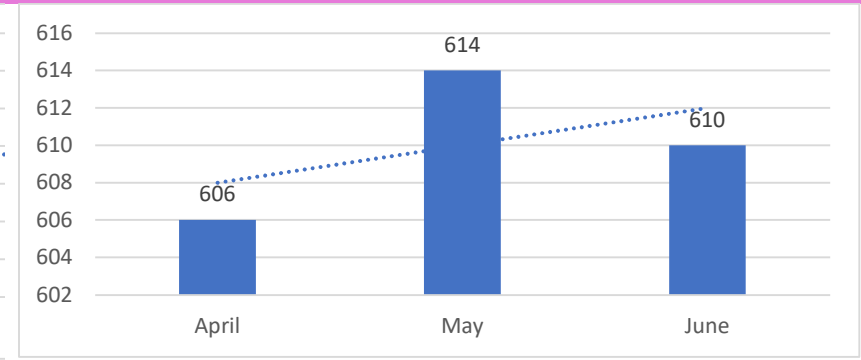
There are no direct performance comparators with other Local Authorities as then number of children in need with a plan is not published nationally or regionally. However, despite the trend showing a slight decline in the number of children in need (0-17yrs) with a child in need plan, the number is significant with consideration to caseloads and resources. A child in need is one who has been assessed by Children's Social Care as being in need of services, including family support, leaving care support, adoption support or disabled children's services. Typically, we would compare the rate of children in need with other LAs at a national and regional level. The rate of children in need per 10,000 children aged 0-17yrs in Sefton is 495. Using the most recent comparative data, the rate in 2022 was 494/10,000, which was above the national rate of 321/10,000 and the statistical neighbour rate of 334/10,000. The rate of children in need aged 0-17 in Sefton has been above the national rate since 2016, but despite a peak of 920 in April 2022, the numbers show a downward trend over the last three months.

Number of Children on a Child Protection Plan



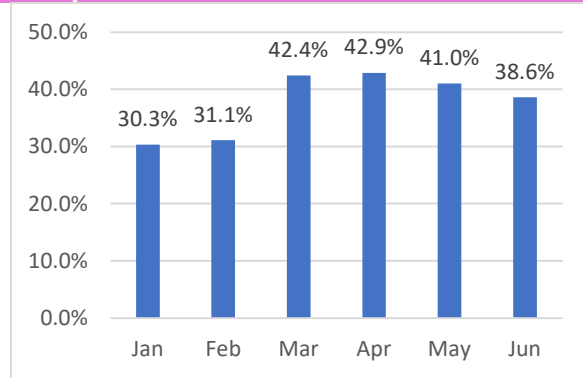
At the end of June 2023 there were 332 children who are the subject to a Child Protection Plan, which represents a rate of 61.4/10,000 children aged 0-17yrs in Sefton. Using the most recent comparative RIG data, the rate of children aged 0-17 on a Child Protection Plan in Sefton at the end Q4 (March 2023) was 63/10,000, compared with the Northwest rate of 48.2/10,000. Since 2013 the rate of children who are the subject of a child protection plan in Sefton has been marginally above the national comparable rate, but below the rates seen across statistical neighbours and LA's in the Northwest, and despite a slight increase in Jan 2023, the numbers continue to show a downward trend over the last three months.

Open Episodes of Cared for Children

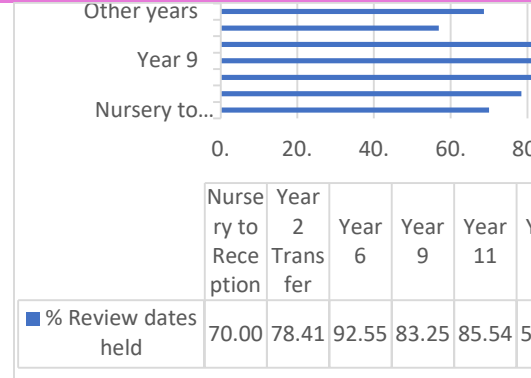


There are currently 624 cared for children (CLA) with an open episode of care, which represents a rate of 115.4/10,000. Using the most recent comparative RIG data, the rate of children looked after in Sefton at the end Q4 (March 2023) was 116/10,000 aged under 18yrs, compared with the Northwest rate of 97.8/10,000. Between 2013 and 2023 the rate of children cared for in Sefton has been broadly consistent with the rates seen across the Northwest and statistical neighbours, but above the national rate. However, since 2020, the rate of children cared for in Sefton has been above the Northwest and statistical neighbours and significantly above the national rate. At the end of financial year 2022/3 Sefton's rate of cared for children was 115/10,000 children under 18yrs, compared with 97/10,000 in the Northwest, 91/10,000 across statistical neighbours and 70/10,000 across England. Whilst actual numbers have fluctuated slightly over recent months, the trend is still showing a slight increase over the last three-month period, which represents a sustained demand on Council services and resources.

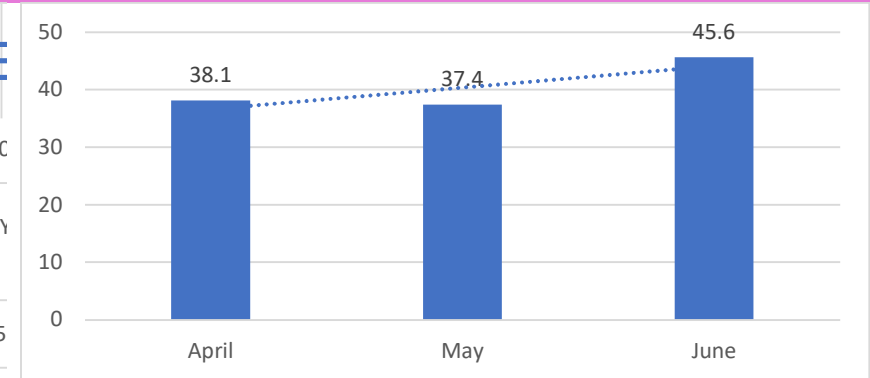
SEND Education, Health & Care Plan % Plans completed in 20 weeks



SEND Education, Health & Care Plan % Reviews Held



% of Care Experienced Young People In Education



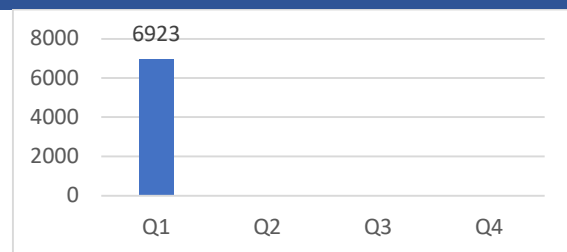
An education, health and care (EHC) plan is for children and young people aged up to 25 who need additional support from education, health and/or social care. Local authorities have 20 weeks from the date they receive the request for the assessment to give a family the final EHC plan. Performance on this is reported to government for a calendar year period. A review of a child’s or young person’s EHC plan checks their progress. A plan is in place to improve performance in this area, with additional programme management capacity in place. Immediate actions include –

- Improve Social Care advice into EHCP – all outstanding assessments to be completed in next 6 weeks.
- Improving the Local Offer – a review has commenced.
- Implementation of system changes by the end of September which will improve case management and progress tracking.
- Barnardo’s have been commissioned to deliver the SENDIASS service from November 2023.

The percentage of care leavers (cared experienced) aged 19-21yrs who are in Education, Employment, or Training is 46.8%. This performance is slightly below the 2022 performance average of 48%, and behind the Northwest and National averages of 52% and 55% respectively. However, the increasing performance trend is positive.

Health & Wellbeing - Improving the health and wellbeing of everyone in Sefton and reduce inequality

Access to adult based targeted Active Sefton Services



Representative of access to:

Active Lifestyles (GP Referral and Weight Management) - a 12 week supported programme of physical activity and 6-week Weight Management Programme (Weigh Forward), which aims to provide residents who are above a healthy weight and/or suffer with/are at risk of developing Coronary Heart Disease (CHD) the opportunity to live a more active and healthy lifestyle.

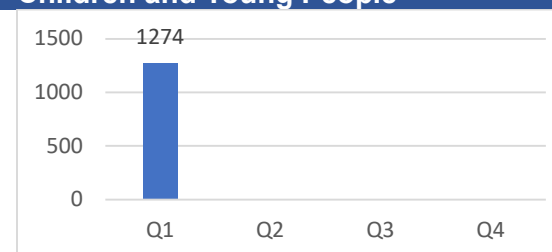
NHS Health Checks - a statutory programme delivered by the Active Lifestyles team to eligible adults aged 40-74, which is designed to detect early signs of stroke, heart and kidney disease, type II diabetes and dementia.

Active Ageing Falls Service – a 12-week strength and balance programme for residents over the age of 60 who are at risk of falling or have fallen. The service also incorporates support for social isolation and loneliness.

Active Workforce - a workplace wellbeing programme, aimed to improve the health and wellbeing of employees by breaking down all barriers leading to improved physical and mental wellbeing.

There was a reduction in access during Q1 of 172 people compared to the previous quarter, which was the result of less Active Workforce events over the winter months.

Number of children and young people supported through Children and Young People



Representative of access to:

MOVE IT (Weight Management) - a community-based weight management service for children aged 5-18 and their families, who are above their ideal weight or need help with weight maintenance.

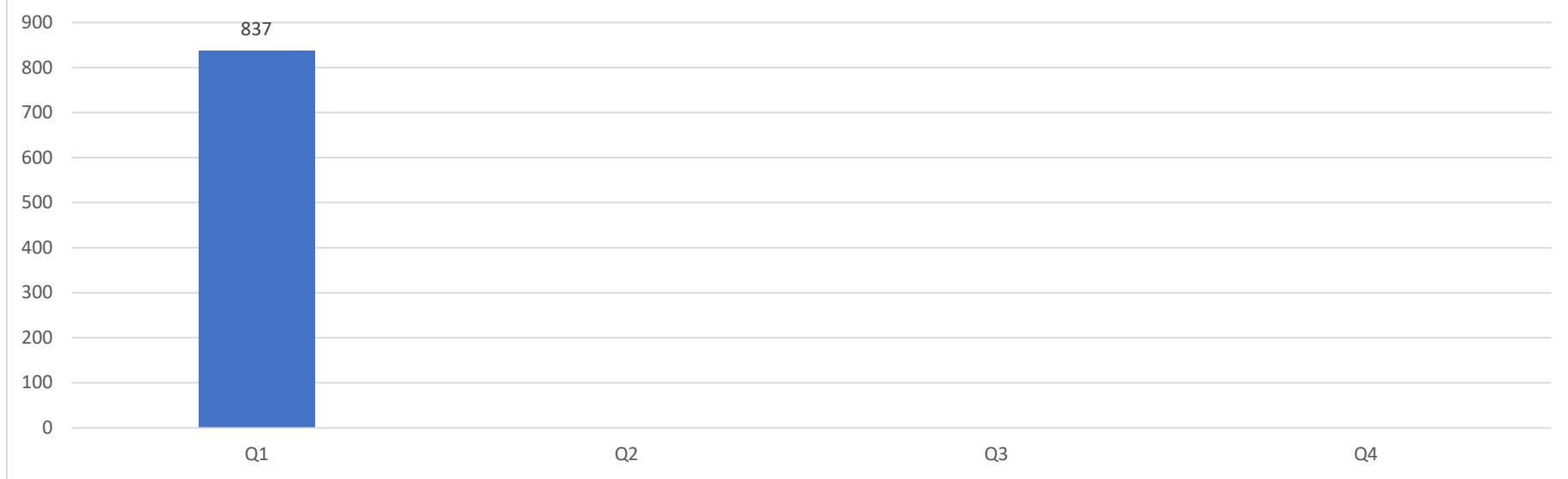
1-2-1 Programme (mental wellbeing) - a physical activity programme designed to build positive mental and physical health and wellbeing of Sefton's young people (aged 11-19) who may need support. The project offers weekly physical activity or sport sessions using Development Officers as mentors.

Active Schools - a universal programme of support for all primary schools to be health promoting, equipping pupils and their families with the knowledge, skills, and motivation to be physically active and follow healthier eating choices.

There was a further **715** attendances through the Community delivery of Easter half-term and May half-term Be Active sessions.

There was a reduction of 1,056 children and young people who accessed targeted and community programmes during Q1 as a result of a reduction in the Active Schools Programme due to i) 3 weeks of school holidays and ii) a staff vacancy within the Active Schools Team, which has since been filled.

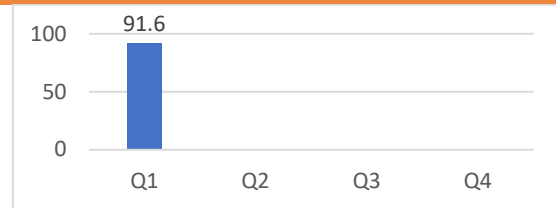
Public Protection Inspect Public Protection Inspections Undertaken



The Public Protection service undertakes a range of Food Safety, Health and Safety, Pollution Control, Trading Standards and Licensing inspections. These inspections enable us to monitor businesses, provide them with advice and guidance on legal requirements, and to take enforcement action when necessary. The Inspection programmes are an important activity for maintaining standards and ensuring that people are protected from harm and protect good businesses from unfair competition by those who try to cut corners with compliance.

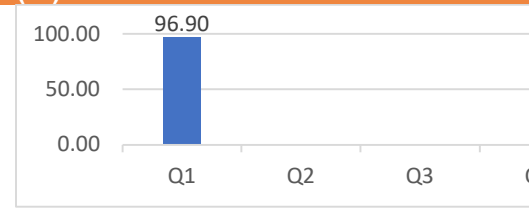
Adult Social Care - Empowering people to live an independent life, exercise choice and control, and be fully informed

Proportion of older people 65 and over who were still at home 91 days after discharge from hospital into reablement/rehabilitation services effectiveness of the service (2B1) (%)



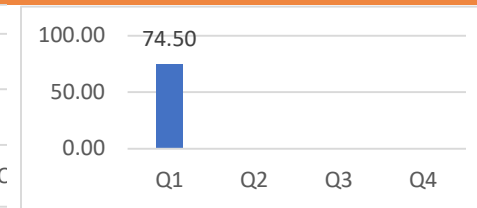
The Adult Social Care Outcomes Framework (ASCOF) measures nationally how well care and support services achieve the outcomes that matter most to most people. The three metrics included for Adult Social Care are part of the ASCOF. Supporting people to return home and regain their independence after a period in hospital is a key area of work for Adult Social Care. Upon leaving hospital individuals are supported at home receiving reablement and rehabilitation services who help people get back to their optimum so they can regain their confidence and independence. Sefton continues to perform well in in this area. The proportion of clients aged over 65 who are still at home 91 days after hospital discharge into reablement stood at nearly 92% at the end of Q1, is 12 percentage points higher than the rate at the end of Q4 22/23. The Council has now moved to the top quartiles both nationally and in the North West for this measure. Capacity within this area does however remain challenging.

Proportion of Adult Social Care Safeguarding Enquiries concluded where people's preferred stated outcomes were fully or partially met (%)



Adult Social Care has a responsibility to safeguard vulnerable people who have care and support needs. Making Safeguarding Personal (MSP) is a national initiative' aiming to encourage an outcome focused and a person-centred approach in safeguarding work. We ask those involved in a safeguarding episode what their preferred outcome would be, MSP indicates the percentage of people who had their preferred outcome fully or partially met. Whilst specific circumstances may mean that it is not always possible for an individuals desired outcomes to be achieved this is a key aspect of our safeguarding work. In Q1, the proportion of safeguarding enquiries where the preferred outcome has been fully or partially met, stood at nearly 97%. A thematic audit of safeguarding cases is planned for Q2 as part of ongoing quality monitoring.

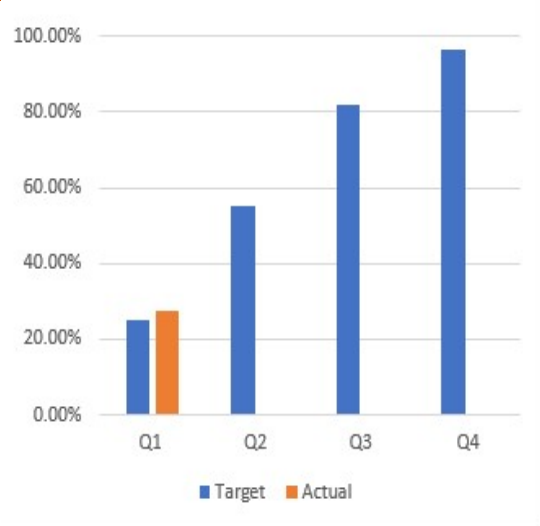
Proportion of people whose initial service was short term who did not go on to long term services (%)



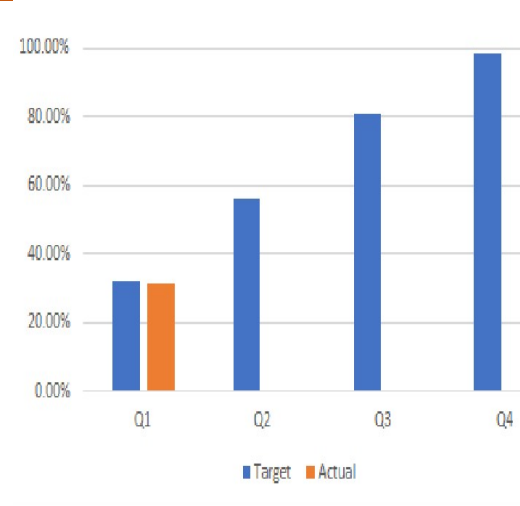
Where ever possible Adult Social Care aim to support people to be as independent as possible, living at home and having strong links with their communities. Whilst it is recognised that some people may well need long term services, this measure specifically shows the proportion of people whose short-term service resulted in a reduced, or no ongoing, need for support. A key responsibility of Adult Social care is to ensure early help and intervention helping people to delay the need for long term services.

Working for Our Communities Every Day - Working together to deliver affordable services which achieve the best possible outcomes for our communities

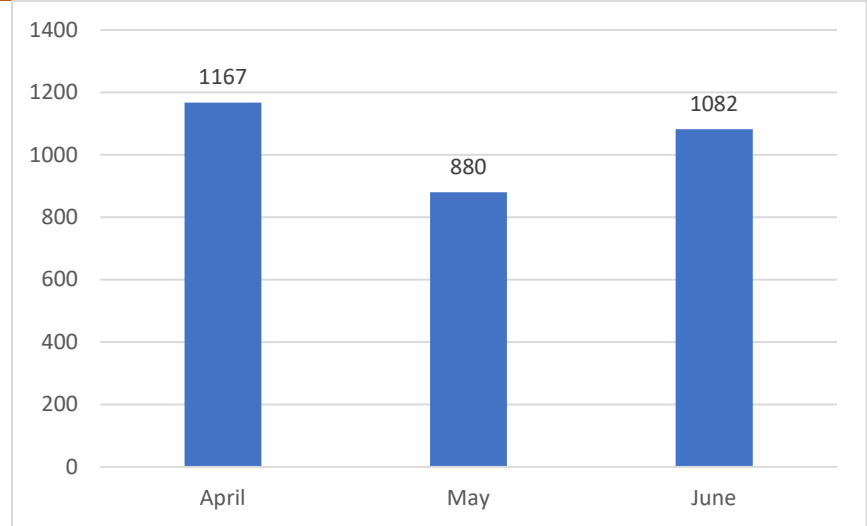
Council Tax Collection Rates %



Business Rates Collection Rates %



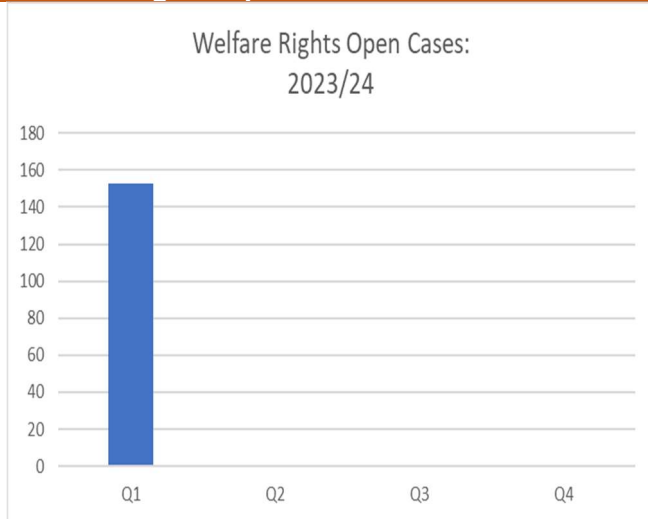
Number of Emergency Limited Assistance Claims



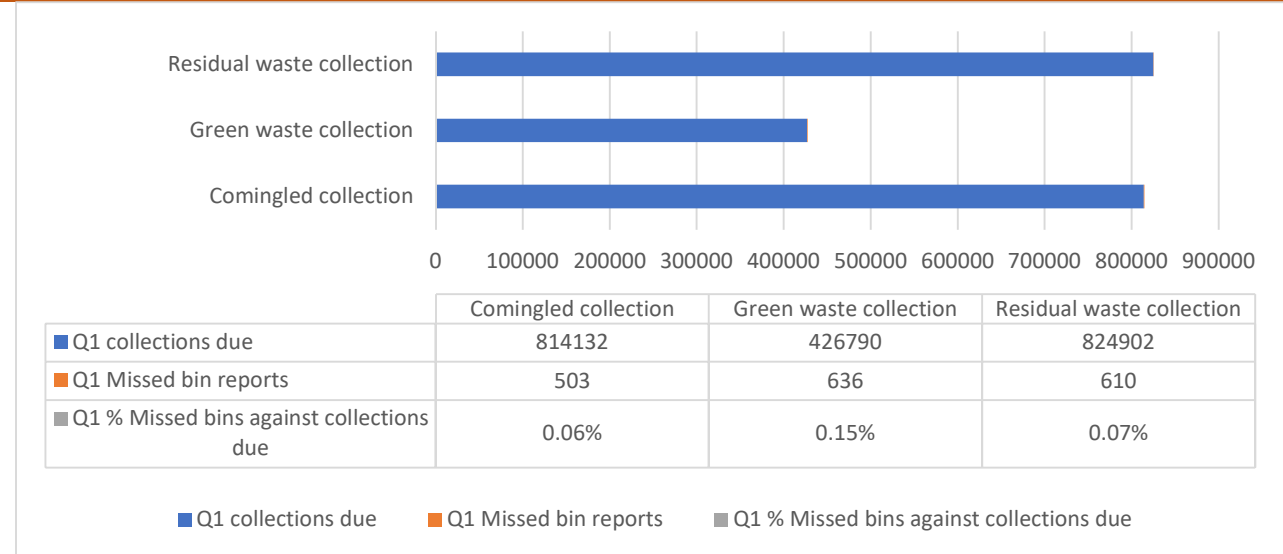
Council Tax and Business Rates collection, which is so critical to the Council, has started well in the first 3 months of the financial year. This builds on the position that was experienced in 2022/23 when despite the cost of living crisis, collection rates were maintained at budgeted for levels.

Sefton's Emergency Limited Assistance Scheme (ELAS) is available to support local people. This is for if those experiencing severe hardship, a disaster or emergency. The number of ELAS claims continues to be high and this is prioritised across the service-monthly reports are provided to members and in the current economic climate the number of enquiries and rate of expenditure is forecast to continue through the year.

Welfare Rights Open Cases



Bins Collected



To ensure that people claim their full entitlement Sefton Council provide a Welfare Rights Team consisting of a number of expert advisers. The team can provide advice and guidance for people who live or work in Sefton across the entire range of Welfare Benefits. Welfare Rights also provide advice sessions and offer appointments to help with the following:

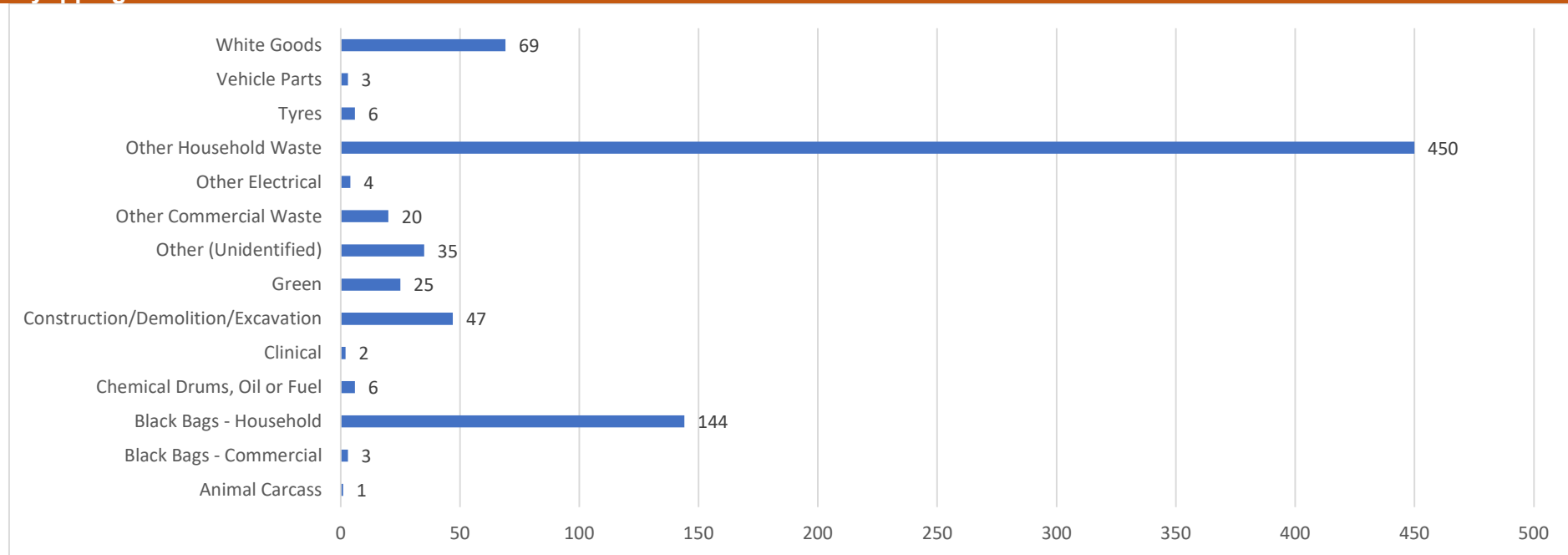
- Advice on claiming appropriate benefits.
- Help to complete benefit claim forms.
- Assistance to challenge Benefit decisions, including tribunal representation where appropriate.

The Waste Management Service continue to deliver a high-quality service provision for the collection of all waste streams from residential properties. Whilst the number of missed bins is very low, there is always room for improvement from both staff in their vigilance of collections and residents in ensuring waste is presented correctly. Additionally, it is essential that comingled bins contain the correct recyclable items to prevent contamination once the load reaches the transfer station for onward sorting.

- Advice regarding back to work benefits and better off calculations.

Welfare Rights received 723 contacts through the advice line in Q1 which is a 1 % decrease from Q4 and have worked on 153 open cases.

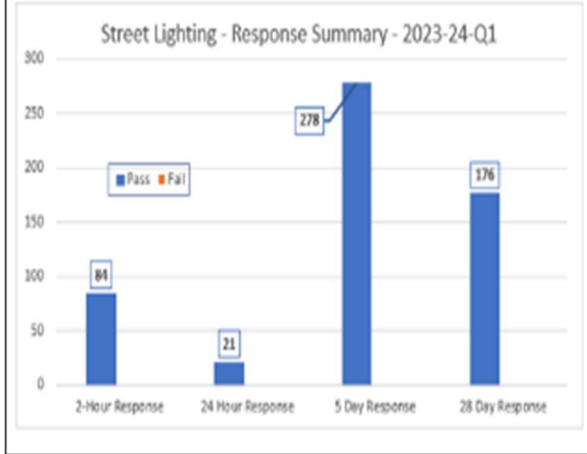
Flytipping



Fly tipping is defined as "the illegal deposit of any waste onto land that does not have a licence to accept it" as defined by the Keep Britain Tidy Group. Within Sefton, fly tipping continues to be an on-going issue and a blight on the Borough. The Council offer a Bulky Household Waste Collection Service at a competitive rate for residents to utilise for the correct disposal of household waste. Members of the public can report incidents of fly tipping via the Council's website at <https://www.sefton.gov.uk/bins-and-recycling/bins-and-recycling/litter-and-fly-tipping/fly-tipping/> Further education is required to assist members of the public to act correctly when disposing of waste. Fly tipping is a national problem and the government publish data regarding the volume of fly tipping incidents. Latest figures are available at [Fly-tipping statistics for England, 2021 to 2022 - GOV.UK \(www.gov.uk\)](https://www.gov.uk/government/statistics/fly-tipping-statistics-for-england-2021-to-2022)

Street Lighting – response to notified faults

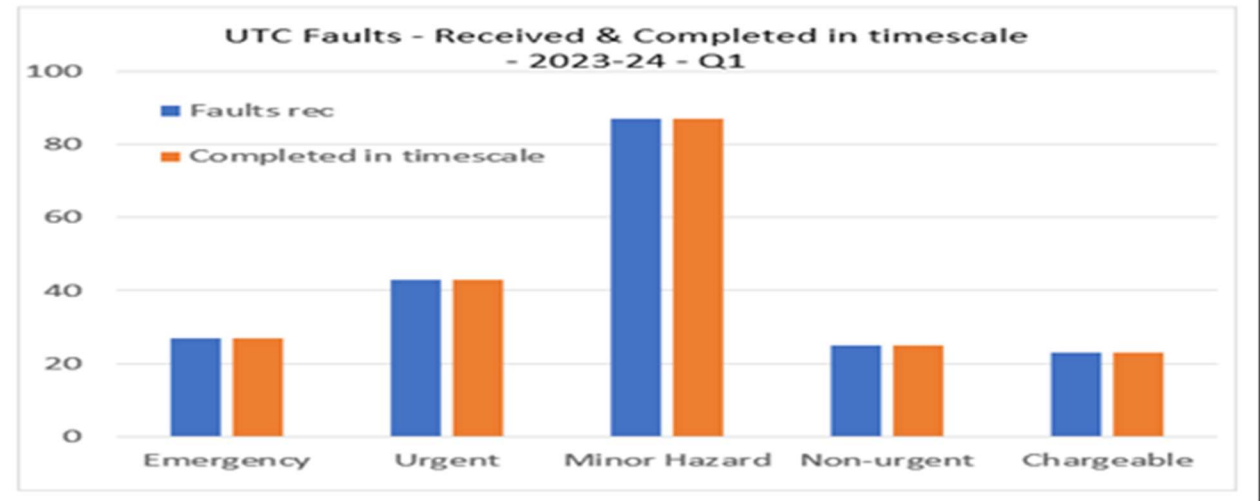
	Q1 Pass	Q1 Fail
2-Hour Response	84	0
24 Hour Response	21	0
5 Day Response	278	0
28 Day Response	176	0



The Council has approximately 37,000 streetlights on its highways and recognises the importance of keeping them working well. When we are notified of faults, we assess the urgency of repair (e.g., 2-hours; 24 hours, 5 days etc.) allocate a target time for repair and pass it on to our appointed Contractor. We then monitor their performance against the targets. The contract includes financial penalties that can be applied if they fail to meet the required level of performance.

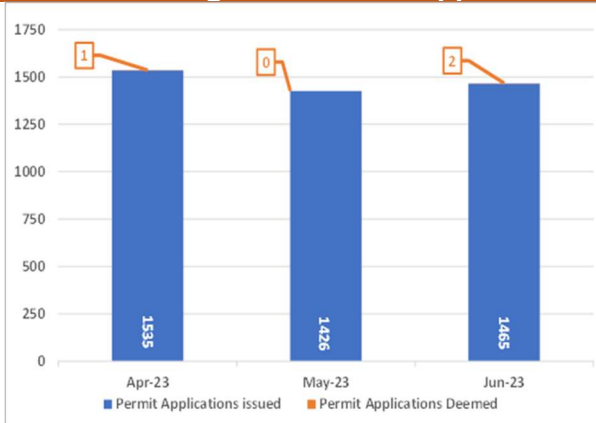
Urban Traffic Control – response to notified faults

	Q1 Faults	Q1 Comp in Time
Emergency	27	27
Urgent	43	43
Minor Hazard	87	87
Non-urgent	25	25
Chargeable	23	23

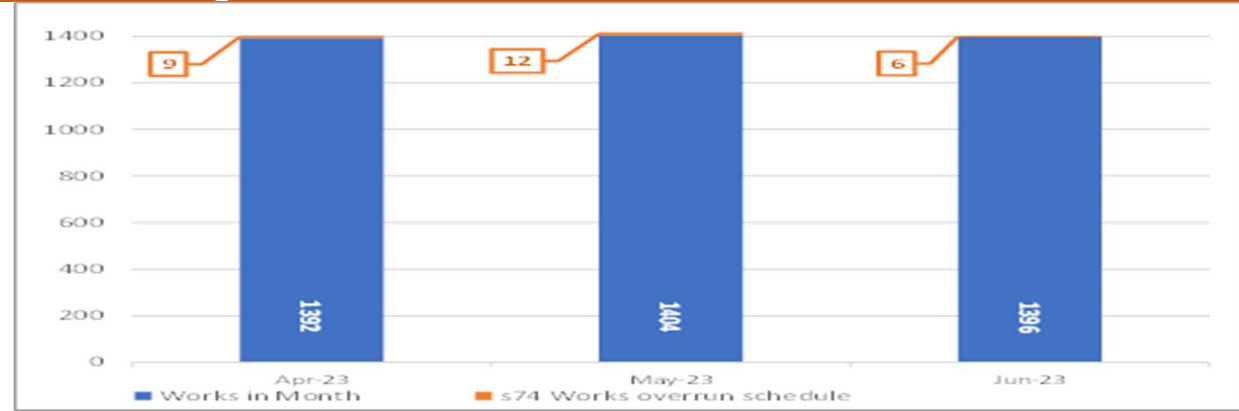


Urban Traffic Control (UTC) refers to our connected network of Traffic Lights and signal-controlled pedestrian crossings. Keeping these working well is essential for keeping people safe and the highway network flowing. When we are notified of faults, we assess the urgency of repair (e.g., emergency; urgent; minor hazard etc.) allocate a target time for repair and pass it on to our appointed Contractor. We then monitor their performance against the targets. The contract includes financial penalties that can be applied if they fail to meet the required level of performance.

Network Management Permit Approvals



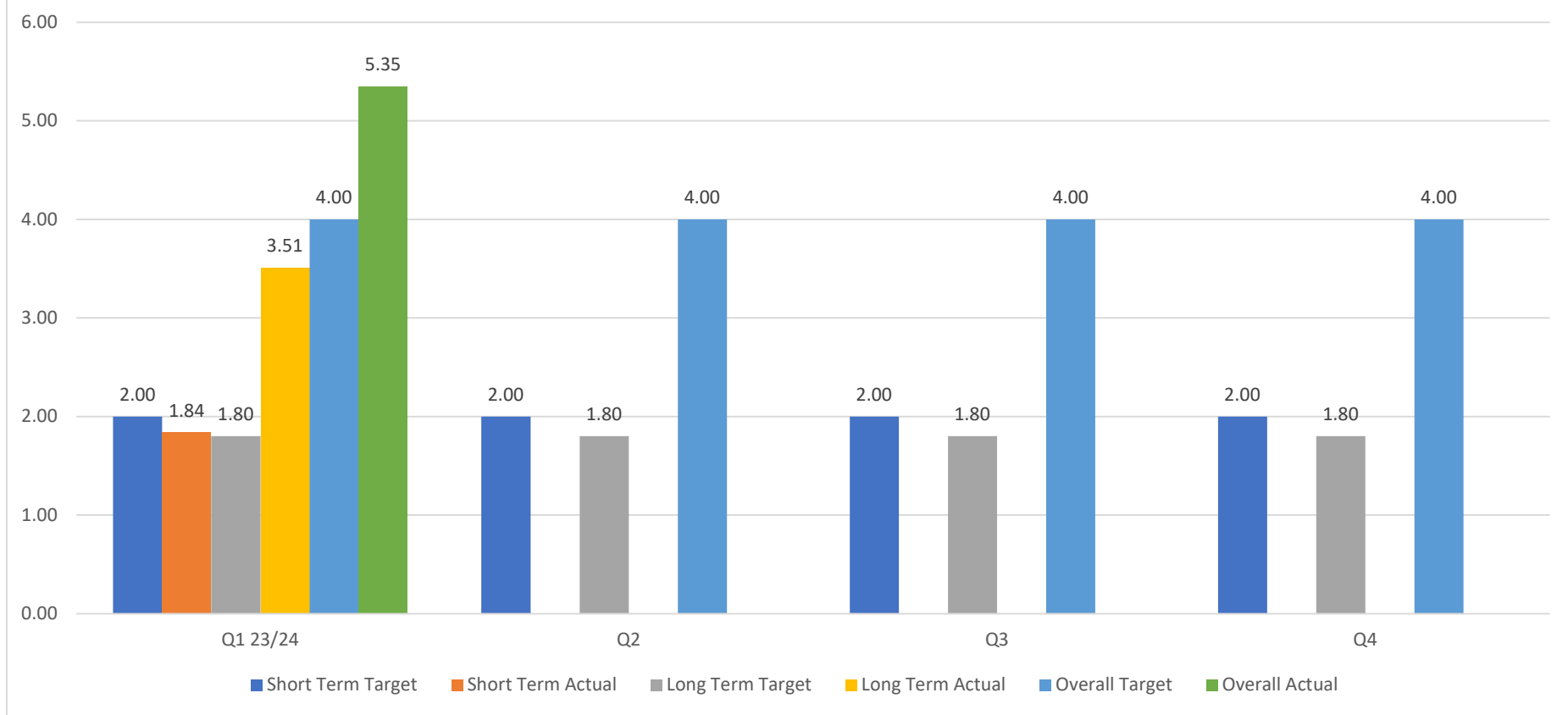
Network Management Permit Overruns



Minimising disruption caused by works on the highway is important for managing the network and keeping traffic moving. For this reason, anyone wishing to excavate part of the highway requires permission and a permit for the work. We have a set time to deal with requests (the time period differs depending upon the length of time the works will take) and either accept, challenge or amend the permit requested. If we do not deal with these requests in time, the permission is automatically granted (a Deemed Permit). This data shows how effectively we manage this important function. The Deemed Permits will also include requests we receive for roads that are not our responsibility.

Anyone wishing to excavate part of the highway requires permission and a permit for the work. When we issue a permit, it allows a set time to complete the works and remove the obstruction. We monitor compliance with the permits and charge companies if they overrun the time allowed. This helps to minimise disruption and ensure that the works are dealt with efficiently.

% Sickness Absence



The Council continues to monitor sickness absence and work with employees to ensure a healthy return to work.

Inclusive Growth - Creating more and better jobs for local people

Planning

Performance indicator	National and Local Targets	Q1	
P1	63% of major applications to be determined within 13 weeks (National target 60%)	85%	Performance well exceeds national targets and also our own more demanding local targets
P6	Maximum of 10% of Council's decision making on major applications by appeal over a 2-year period + 9 months (National target)	5.56%	Performance is within tolerance of national target

Business Growth & Investment (InvestSefton)

Indicator	Government Target	Local Target description	Target	Actual 2022/23	Forecast 2023-24	Comments
B2	No Government Target	No of businesses contacting Invest Sefton for Information, Advice & Guidance-Triage system (Phone/email/website)	250	335	340	InvestSefton exceeded targets with increased businesses looking for support to trade out of recession
B3	UKSPF	No of businesses receiving 1:1 support (face to face/diagnostic /action plan)	90	137	140	InvestSefton Advisers exceeded targets set under EU programmes-an increase of businesses ere looking for intensive face to face support

Employment & Learning					
Indicator	Local Target	Target 2022/23	Actual 2022/23	Forecast 2023/24	
E4 Adult Learning	% retention across all Adult Community Learning Courses	90.0%	97.7%	91.0%	Retention in learning is a key indicator of teaching quality and the satisfaction experienced by learners who have choice as adults about where and what they learn. The achievement of a high retention rate within the Adult Community Learning service indicates that the curriculum is attuned to the needs of the local labour market and the requirements of learners in the community who may be low skilled and wishing to acquire marketable skills for employment progression. Retention is also a key feature monitored and evaluated by Ofsted.
E6 Sefton@work	% of vulnerable people referred into the service from a third party receive targeted support, including subsidised placements	70.0%	80.1%	72.0%	This measure represents the high degree of integration/collaboration between Sefton@work with other partners/stakeholders close to the most vulnerable groups within our community. It also indicates a high conversion rate of moving people who may have multiple, complex barriers into appropriate support interventions that improve their employability. Subsidised placements with employers are tried and tested methods for workless people to gain real experience in a workplace setting.
E10 Not In Education Employment or Training	Remain in the best performing quartile for 16-18 Not Known when compared to Liverpool City Region and National Statistical Neighbours.	Yes	Yes	Yes	This measure indicates our intention to maintain recent performance on 16-18 NEET levels in line with other LAs with similar features to Sefton. The data on NEETs is uploaded monthly into a national government portal, meeting rigorous data quality standards.

Tourism					
Indicator	Government Target	Local Target	Target 2022/23	Actual 2022/23	
T2	A swift recovery back to 2019 levels of tourism volume and visitor expenditure	Increase Visitor Economy economic impact by 2.5% year on year,	£440m		Actual Annual figures will be for next report.
T3	A swift recovery back to 2019 levels of tourism volume and visitor expenditure	Increase Visitor Economy total employment by 2% year on year,	4795		

Housing				
Indicator Reference		Target per Quarter	Actual Q1	Comments
H1	Number of Landlord Licences Issued	160	227	Landlord licencing shows good performance in the first quarter of the new 5 year scheme. Monitoring of licencing and outcomes continues through a range of Key Performance Indicators.
H4	Number of actions taken against owners of vacant homes	15	25	Ongoing action is key to address empty homes in the borough. Q1 performance shows a good level of engagement in line with the empty homes strategy.

Regeneration				
Indicator Reference		Target per Quarter	Actual Q1	Comments
R1	100% of expenditure verified for projects which are externally funded.	100%	100%	SIF & UKSPF expenditure verified through Agresso.
R3	Funding Claiemes submitted completed and submitted on time to Audit	90%	90%	SIF & UKSPF funding claims for quarter completed and submitted.